Review of Crime and Criminal Tracking Network & Systems by Honorable Prime Minister on 26th Aug 2015 in PRAGATI through video conferencing

CCTNS project first time was included in the Agenda of Honourable Prime Minister's review on 26th Aug 2015 as part of PRAGATI initiative by Govt. of India to directly monitor the progress at the ground level and the various benefits available in the systems for both Police&citizen.

01 Police Station each from Assam, Karnataka& Uttar Pradesh selected to showcase the progress online and brief Prime Minister directly fromPolice Stations over Video Conferencing. In Assam the Panbazar Police station was selected to participate in the programme.

Prime Minister started with Uttar Pradesh from Tundla Police Station followed by Panbazar PS of Assam. He asked the Panbazar Team how the CCTNS has benefitted police for crime and criminal investigation. He enquired if anaccused has history of criminal records across the various police stations, how the CCTNS will help the police to track the records. Panbazar Team headed by ACP PonjitDowarah shown him the live demo by searching a criminalname using the Search Analytics tool developed by CCTNS Assam and the name of the accused populated with list of Police stations where FIRs are registered with full details. The Prime Minister then asked if a vehicle is stolen in other state and sold in another state, how the police will track the vehicle owner immediately using mobile. The team shown him that online portal **Vahan** where the details of vehicle registration and owner's details are available can be accessed by police using CCTNS as Assam Police has integrated the portal over CCTNS intranet and available at all CCTNS police stations as well as on citizen portal which can be accessed by Mobile phone. Assam police has integrated many such services like Track the missing Child, Khoya-Paya, NRC, Motor Vehicle theft information portal of NCRB which can be easily accessed by Police stations for data uploading, tracking and verification without any constraint. The online demonstration was well appreciated and the Chief Secretary & DGP Assam congratulated the PS personnel and the entire project team for the good show.

Apart from that, Assam police has developed management dashboard where the crime analytics and 25 other reports can be viewed. The Search analytics tool is designed to track the accused by searching name, modus operandi and various acts and sections which as not only tedious in manual system but was delaying the conviction of accused due to non availability of various inputs in time. The other good feature of this system is automation of report generation from the master data and the immediate benefit is that police station and SP office are not required to maintain around 47 crime and other registers for various cases registered. All the register will be automatically generated once the case is registered and the investigation details are uploaded to the systems.

The other important objective of this project is to provide Citizen portal for getting various online services like submitting online complaint and requesting various verification services like tenant verification, employee verification, maid servant verification, permission for procession/protest/strike etc., search options and information sharing from their home using Internet. The portal is tested and already live and can be accessed using www.assampolice.assam.gov.in. However the official launch is deferred due to minor technical bug which is being taken care by the developer at central level and very soon the portal will be opened to General public to rear the benefit of the CCTNS project.

Despite many challenges 466 locations are fully ready with 100% hardware installation. The only challenges is the non availability of BSNL connectivity at 92 remote locations of the state where 83 police stations and 09 are higher offices like CI/SDPO office. Though VSAT is allotted, but not working due to low committed bandwidth which needs to be enhanced to higher slab of minimum of 512 Kbps per site and hence the matter is pending at GOI level for further decision. However as an alternate measures, efforts are on to make the 83 PS operational by installing the offline stand-alone version of application recently released by MHA and transferring the data periodically from District HQ using the CCTNS link there to data center till the link issue is taken up centrally by GOI.

The progress of Assam is above 90% based on the milestone achievement and is one of the **top performing state** of the country and duly acknowledged by the MHA/NCRB as the central nodal agency. Assam police has generated around 5.7 Lakhs General Diary and around 1 Lakh FIR using cctns system since Jan 2014 which is significant. The progress was 57% in 2014 and is 82% in the current year which is certainly encouraging that the system is slowly being adopted by the Thana people The challenges in change management and capacity building training for middle level supervisory officials at PS level needs improvement and efforts are on to address the issue in a phased manner. We are confident that CCTNS is going to be the backbone of modern policing to deliver good governance and transparent service to the Citizen in the coming years to establish a good police-public relationship.

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